



Price list for opsi services

opsi Introduction / Workshop				
Workshop in-house by request				
Introductory support package: 4 hours support, 600 € (2 months support period). Additional support time 2.50 € per minute (150 € per hour)				
Support contracts	hourly rate €	Support including	€ / month	€ / year
		per month		
Professional *	145	1 h	145	1,740
Professional Plus *	135	2 h	270	3,240
		per quarter		
Enterprise	120	10 h	400	4,800
Enterprise Plus	105	15 h	525	6,300
		per 6 months		
Premium	105	60 h	1,050	12,600
		per year		
Enterprise Ultimate	100	240 h	2,000	24,000
In case of support break: 15 % additional charge				
Subscriptions			€ / month	€ / year
Update subscription 'MS-Hotfixes'			30	360
Update subscription 'opsi standard packages'			30	360
Update subscription 'MS-Office Hotfixes'			30	360
Subscription prices are per end customer and restricted up to 1000 clients				
Other support services				
Administration of remote access / VPN			30	360
			€ / hour	
opsi extension			By request	

* Professional and Professional Plus contracts are only available for installations up to 1000 clients. From 1000 clients on, a higher maintenance is required, covered by Enterprise contracts.

The prices for the support and maintenance contracts and subscriptions have to be paid once a year in advance. For different modes of payment extra costs will be charged: For half-yearly payment 100 € / year, for quarter-yearly payment 200 € / year.

The invoicing of support more than the free minutes, is quarter-yearly and contains a performance record. The minimal duration of the support and maintenance contracts and subscriptions is one year and extends automatically. The period of notice is 3 months.

Please see the specification. All prices are exclusive VAT.
No additional discount for research and education.

The general terms and conditions of uib gmbh apply.